

<b>Code</b>	<b>MC.001</b>
<b>Title</b>	<b>Evidence of individual mediator competence</b>
<b>Status</b>	<b>Active</b>
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<b>Approved by</b>	<b>Dorian Roberto Ramirez Sosa</b>
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## INTRODUCTION

Direct Mediation Services follow the Family Mediation Council's Code of Practice with regards to the qualifications and supporting documents required.

## REQUIREMENTS

Mediators must either be accredited by the FMC (i.e. hold FMCA status), or have completed a foundation training programme approved by the FMC and be currently registered with the FMC as working towards FMCA.

Mediators must abide by the FMC's current requirements for accredited and registered Mediators, including being a current member of a Member Organisation (MO) and maintaining the required levels of practice, professional practice consultancy, and ongoing professional development.

Mediators may undertake child-inclusive Mediation only when they:

- a) have registered to do so with the FMC; and
- b) have met the requirements as may be laid down by the FMC or, if none exist,
- c) are approved to carry out child inclusive Mediation by an MO; and
- d) have received the required clearance from the Disclosure and Barring Service (previously the Criminal Records Bureau).

Mediators undertaking publicly-funded Mediation must hold FMCA status.

Mediators must not mediate unless they are covered by adequate professional indemnity insurance. If they are employed by the company, DMS will make insurance cover is in place, but if they are an independent mediator, they will be responsible for their own insurance and have to present this to the business before commencing work.

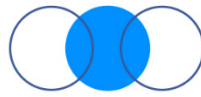
Mediators must abide by the complaints and disciplinary procedures laid down by the MO of which they are members. A Mediator who is a member of more than one MO must make clear to Participants which MO's complaints and disciplinary procedures will apply.

## Mandatory Documents Required

All of the following must be provided before any work is undertaken:

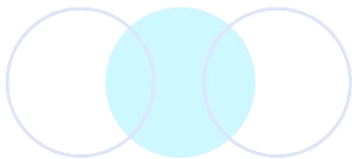
- Passport
- Permission to work (if required)
- Insurance Documents
- Member Organisation certificate

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- FMCA certificate



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